

Main Initiatives to Prevent the Spread of Novel Coronavirus Infection at Mume

Installation of Alcohol-Based Disinfectants

We have increased the availability of alcohol-based disinfectants in the public place of the property such as the lobby, salon, restroom, and elevator hall on each floor in order to make the environment safety precautions easier for our guests and employees.

We sincerely apologize for any inconveniences and we truly appreciate your continual cooperation in using the alcohol-based disinfectants during your stay with us.

Offering Masks to Our Guests

We are willing to provide our guests with disposal medical masks upon request.

Enhanced Ongoing Disinfection

All public areas and frequently-touched surfaces are disinfected with alcohol-based disinfectants regularly and continuously.

We maintain indoor air circulation by opening windows for better ventilation and to dilute airborne contaminants.

Cleaning and Disinfecting of Guest Rooms

We thoroughly clean and disinfect all frequently-touched surfaces such as doorknobs, switches, telephone, coffee machine, all remote controls, water faucet handles, and so on, while we clean the guest room.

We have also installed alcohol disinfectant sprays at each guest room for our guests' own use.

Employee's Responsibility

Considering the health and safety of our guests, all employees wear masks when serving guests.

All employees are instructed to wash their hands, gargle, and disinfect their fingers very frequently with alcohol-based disinfectants provided for the employee space.

All employees, as a health management, check the physical condition every time before and after work. In case employees should not be in good physical condition, they will immediately refrain from coming to work and switch with other employees.

We focus on endeavoring to prevent infection by commuting during busy hours to the extent possible.